

2009 Accreditation Programs

Health Care Management

- Utilization Management
- Case Management (with Measures)
- Disease Management
- Health Call Center
- Independent Review
- Wellness (with Measures)

Workers Comp, Property & Casualty Management

- WC, P & C Network
- WC, P & C UM
- WC, P & C PBM

Pharmacy Quality Management®

- Pharmacy Benefit Management
- Drug Therapy Management
- Specialty Pharmacy
- Mail Service Pharmacy

Core Organizational Quality

Vendor Certification

Health Care Operations

- Health Plan
- Health Network
- Claims Processing
- Credentials Verification
- Consumer Education and Support
- Provider Performance Measurement and Public Reporting (Late 2009)

Health Information Technology

- Health Web Site
- Peer Reviewed Health Content Provider
- HIPAA Privacy
- HIPAA Security